

Priority & Vulnerable Customer Registration Form

By completing and submitting this priority service registration form, you are providing ThamesWey Energy with your consent to use your personal data to include you on a ThamesWey Energy Priority Services Register (PSR) and to process your personal data for the purpose of operating the PSR, including providing you with support should you experience a loss of electricity or heat supply.

Once complete please return this form to customers@thamesweyenergy.co.uk or post to: ThamesWey Energy, The Energy Centre, Poole Road, Woking, GU21 6DY

THE FIELDS MARKED WITH AN ASTERISK (*) ARE REQUIRED

Title*	
First Name*	
Surname*	
Contact number* (preferably mobile)	
Secondary contact number	
Landline number	
Email	
House number/Name*	
Street Name*	
Town*	
County	
Post code*	
Contact preference*	
Nominated contact name	
Nominated contact number	
Visitor password	

Please turn over to complete the second page of this form

Reason for registering with Priority Service (please tick any/all that apply)

Chronic/serious illness

Medically dependent

Dialysis, feeding pump & automated medication

Oxygen concentrator

Nebuliser and apnoea monitor

MDE electric showering

Careline/telcare system

Medicine refrigeration

Stair lift, hoist, electric bed

Safety

Oxygen use

Poor mobility

Physical impairment

Unable to answer door/restricted movement

Restricted hand movement

Financial

On benefits

Severe financial insecurity

Age related

Pensionable age

Communication difficulties

Blind

Partially sighted

Hearing/speech difficulties (incl. deafness)

Unable to communicate in English

Mental health

Dementia

Development Condition

Mental health

Additional presence preferred

Temporary

Temporary – life changes

Temporary – post hospital recovery

Bereavement

Please confirm that you give your consent for ThamesWey to process this information, in line with our privacy notice which can be viewed at www.thamesweyenergy.co.uk.

If you would like us to send you a copy of the Privacy Notice, please contact 0345 601 5515

I agree for ThamesWey Energy to share my personal data (including sensitive personal data) with my electricity supplier can include me on its priority service register, contact me for the purpose of its priority services register and to otherwise process my personal data for the purposes of operating this priority service register.

I confirm that all of the information provided is correct

Form completed by (full name)*: _____

Signed: _____

Date: _____